



Lean Six Sigma

By Donna C. S. Summers

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A leader's ability to manage in a complex environment is crucial to their organization's success. Quality, productivity, and cost. Is there any organization in the world that would not want to optimize each of these three areas? ***Lean Six Sigma: Process Improvement Tools and Techniques*** presents both the principles of lean and Six Sigma and the tools and techniques that enable optimal performance. The text's many real life examples show how interrelated tools and techniques can be used to solve problems and are drawn from a wide variety of venues, including service industries like healthcare and distribution, manufacturing companies, and government.

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Editorial Review

From the Back Cover

Competitive global economy. Words that challenge organizational leaders on a daily basis. Quality, productivity, and cost. Concepts that must be managed in order to meet the challenges present in today's economy. These three words give effective leaders a long to-do list that includes enhancing customer satisfaction; maintaining a safe, clean, and organized workplace; utilizing an effective logistics, scheduling, and shipping system; deploying facilities, raw materials, and technology effectively; managing incoming, work-in-process, and finished goods inventory levels; employing and motivating talented people; and maintaining equipment and facilities; all while providing a quality product or service that customers desire. A leader's ability to manage in a complex environment is crucial to their organization's success. Quality, productivity, and cost. Is there any organization in the world that would not want to optimize each of these three areas? This text presents lean and Six Sigma tools and techniques that enable optimal performance.

About the Author

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Users Review

From reader reviews:

Natalie Hernandez:

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James Harris:

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